

**Pre bid Query and Clarification of Smartphones  
Bid Reference No. IN-BRLPS-330182-GO-RFB**

Sl. No.	Bid Reference	Queries	Request for Change	Clarification
1.	Technical Specification (WiFi connectivity)	As per bid, WiFi connectivity is 802.11 a/b/g/n or higher.	It is requested to change it to 802.11 b/g/n or higher.	It is clarified that WiFi connection may be 802.11 a/b/g/n or 802.11 b/g/n or higher.
2.	Technical Specification (Processor core)	As per bid, it is Min octa core or higher	It is requested that quad core should also be allowed.	No change Same as bid.
3.	Technical Specification (Bluetooth Connectivity)	As per bid, it is Min 5.0	It is requested to change it to Min 4.2	Not Accepted. Same as bid.
4.	Eligibility Criteria & Technical Specification	As per bid, CE, CB/UL, FCC, ROHS & BIS certification is required.	It is requested that international certification like CE, CB/UL and FCC should be withdrawn.	No Change Same as Bid.
5.	Technical Specification (Sunlight Readability)	As per bid, it is Min 400 NITS	It is requested that it should be changed to 350 Nits	It is clarified that Sunlight Readability should be Min 350 Nits
6.	MDM	MDM license should be provided. MDM enrolment should happen automatically through Google Zero-touch or OEM equivalent Zero-touch platform. MDM needs to provide Secure Team Chat with the following features – Secured chat only between Authorized departmental Personnel through IMEI numbers. No outsider should be allowed to join the chat. Team chat with ability to create groups, should be able to share contents, should support voice calls through IMEI number. Chat to be end-to-end encrypted with encryption to be At-	Bidder must submit a MAF and compliance from OEM of the MDM. MDM to be provided in cloud-based environment.	The clause shall be read as  MDM license to be provided by the OEM of the quoted device / 3rd party. MDM enrolment should happen automatically through Google Zero-touch or OEM equivalent Zero-touch platform. MDM needs to provide the following features – Organization should be able to create multiple groups at required levels. The group size may vary. The groups should support text msg, image, video file and data-based calling features. The groups should be formed using IMEI numbers of the devices of all devices. There can be minimum one group to connect with all devices mentioned. The communication between devices should be end-to-end encrypted with encryption to be At-rest and In-transit. The group to share text msg., image, video files and databased calling functionalities.  Bidder must submit a MAF and compliance from OEM of the MDM. MDM to be provided in cloud-based environment.'

		rest and In-transit.		
7.	Section-IV Manufacturer's Authorization Form	As per bid, the MAF certificate to be issued by OEM says – No company or firm or individual other than _____ M/s. are authorized to bid.	This column should be removed from the MAF.	It is clarified that this line in MAF is part of the standard bidding document of the World Bank (One Envelope), hence it cannot be changed.
8.	Section VII (Schedule of Requirement)	As per bid, supply is to be completed within 30 days from the date of Agreement.	It is requested to change the delivery period within 60 days.	It is clarified that supply is to be completed within 30-45 days from the date of contract agreement/Letter of Acceptance.
9.	Section IX (Special Conditions of Contract)	As per bid, 80% payment will be made after delivery of goods to the entire delivery locations and remaining 20% on acceptance of supplied Items.	It is requested to make 100% payment should be made with successful delivery.	It is clarified that (80) percent of the Contract Price shall be paid on receipt of the Goods and upon submission of delivery challans duly signed and stamped from the representative of BRLPS.  Remaining twenty (20) percent of the Contract Price shall be paid to the Supplier after submission of warranty certificates along with final verification of all the supplied goods.
10.	GCC 18.1 (Special Conditions of Contract)	As per successful bidder has to submit performance Security shall be for an amount of 5% of the contract value, valid up to 45 days after the date of completion of performance obligations including warranty obligations.	It is requested to reduce the performance security to 2% as per Govt. of India Notification.	It is clarified that successful bidder has to submit performance Security for an amount of 3% of the contract value, valid up to 45 days after the date of completion of performance obligations including warranty obligations.  In the event of any correction of defects or replacement of defective material during the warranty period, the warranty for the corrected/ replaced material shall be extended to a further period of 12 months and the Performance Bank guarantee for proportionate value shall be extended 45 days over and above the extended warranty period.
11.	Section V Eligible Countries	As per bid, any bidder/product from a country which shares a land border with India will be eligible to bid only, if the bidder/product is	It is requested that bidder/OEM should submit self-declaration regarding compliance of land border clause.	No Change Same as bid.

		registered with the competent authority in India. Such bidders have to submit photo copy of such registration certificate with their bid.		
12.	Point No.5 (Eligibility Criteria)	As per bid, bidder should have Average Annual Turnover of a minimum of Rs. 10.0 crore during the last 03 financial years ending on 31 <sup>st</sup> March 2021.	It is requested that turnover should be during the last 03 financial years ending on 31 <sup>st</sup> March 2022.	It is clarified that bidder should have Average Annual turnover of Rs. 10.0 crore during the last 03 financial years ending 31 <sup>st</sup> March 2022 in lieu of 31 <sup>st</sup> March 2021.  CA certificate should be submitted.
13.	Eligibility Criteria	Bidder/OEM should have experience of supplying minimum 1000 or more mobile phones/tablets in a single work order to any Government Organizations in India during the last 05 years.	We request the Department to kindly ask for, "The Bidder or its OEM {themselves or through reseller(s)} should have regularly, manufactured and supplied minimum 10000 or more Tablet devices in a single order in any of the last three financial year to any Central / State Govt Organization / PSU in the last three financial years. Bidder shall only submit experience of the OEM of the quoted tablet devices. In order to claim experience, bidders must submit PO copies of the same along with the supply completion certificate."	No Change Same as bid.
14.	Service Availability	The OEM for which the bidder has quoted the product should have authorized or own service centre in	Since the Department is giving 30 days to open an office in Bihar, then the Department should also give the	It is clarified that OEM for which the bidder has quoted the product should have authorized or own service centre in Bihar which will cover 50% of the Bihar where supply

		<p>Bihar which will cover 75% of the Bihar where supply has to be made. The successful bidder has to submit list of service centers within 07 days from the award of contract.</p>	<p>same time for opening service centers. It is a standard clause for all the procurements of the GeM portal and e-proc. Asking for such a high number of service centers clearly proves that, currently, this tender favors a particular OEM. Therefore, BRLPS is requested to give 30 days of time after the bid the awarded to set up the required number of service centers.</p>	<p>has to be made. The successful bidder has to submit list of all service centers within 30 days from the award of contract.</p>
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